



March 25, 2020

To Our Valued Customers,

The Province of Ontario has ordered all non-essential work places to close for two (2) weeks beginning at 12:01 am, March 25th, 2020. Please know that this does not affect Can-Am Instruments' operations. We are proud to say that due to our strong presence in the life sciences, food & beverage, wastewater, logistics and manufacturing industries we are deemed an essential service. **As such, we are fully open and ready to help you.**

That being said, the health and safety of our workers, customers, and the public is of the utmost importance and we take it very seriously. As such, we have adopted stringent precautions to help stop the spread of the virus and keep everyone safe, while keeping our essential industries functioning. These measures include but are not limited to:

- Following strict guidelines for personal hygiene & social distancing;
- Closing some common areas and increased disinfection of the others;
- Segregation of equipment on arrival and safely sanitizing prior to work;
- Having employees that can work from home, stay at home;
- Extending hours and adopting split shifts to minimize the people onsite at one time and maximize distance;
- Cancelling all trade shows, group meetings, overnight travel and visitors to our facility;
- Requiring any employee returning from abroad, or any employee that is sick or shows signs of symptoms to self isolate for 14 days.

If we all work together we can get through these times in the safest way, with the fewest possible interruptions to your business. We are here to support your needs including service calls, in-house calibration and repair, orders, and application advice.

Should you have any questions, concerns, or would like to schedule service, please do not hesitate to contact us at 905-829-0030.

Wishing you good health.

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