



Can-Am Instruments
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2022 Brookfield Viscometer/Rheometer Calibration

Can-Am Instruments is the exclusive dealer for sales and service in the territory of Canada for laboratory equipment sold by AMETEK/BROOKFIELD ENGINEERING LABORATORIES, INC.

Whenever we service a Brookfield viscometer or rheometer, we will perform the following operations:

- A general inspection: shaft straightness, motor and gear box (where applicable), pivot point and jewel bearing status;
- A reading is taken and compared against our Master Viscometer;
- The pivot point and pivot point support (known as jewel bearing), are replaced;
- The unit is cleaned (including all bearings) and oiled/greased;
- The unit is calibrated and tested;
- A Certificate of Calibration is issued, which also includes the Before and After Calibration data;
- Any accessories present with the unit are inspected, e.g. spindles for straightness.

The cost of the Standard Calibration procedure, including the parts indicated and labour is \$550.00.

Should the instrument require extra service you would be notified prior to the completion of the work.

The calibration lab is located in Oakville, Ontario and is the only certified lab that performs such calibrations in Canada.

The turnaround time for service is typically around 5-8 working days plus shipping time.

When shipping out the instrument, please package the unit in the carrying case the unit was supplied with when purchased. This is very important as the case is designed to fully protect the unit during shipping. If you do not have a case, we recommend you purchase a case at the time of repair. This will insure the unit arrives back to your location in good condition. Contact us for the cost of the case. Please ship the unit to:

Can-Am Instruments
2851 Brighton Road
Oakville, Ontario
L6H 6C9

Also include the attached Service/Calibration Request Form with the shipment.

If needed, a 48-hr RUSH service is available for an extra \$160.00. Loaner units are also available for \$300.00, one-time charge until your repair/calibration is complete.

We perform on-site calibration/repair service calls for the same \$550.00 per instrument plus travel time cost.

For models such as the KU-2, KU-3, CAP2000+, R/S or RST, CT3, Thermosel, and others: contact us for cost.

Best regards,

Emil Cocirla, B.Sc.
Service Manager, xt 238
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Can-Am Instruments

January 3, 2022